

2 April 2021

Dear Valued Client

**LAUNCH OF USAGE-BASED MOTOR INSURANCE (UBMI)  
and  
INTRODUCING FURTHER LIFESTYLE FEATURES ON THE NNAC ASSIST APP**

Our worlds have changed in profound ways, and as your trusted partner in insurance we've also understood the need to respond.

- From April 2 2021, we will introduce a Usage-Based Motor Insurance element to our Domestic Product, in which qualifying users will be rewarded for low motor usage. Discounts will be provided on a quarterly basis. The UBMI element will run on our *NNAC Assist* app. If you haven't already added this feature to your policy, we urge you to speak to your broker today. Attached is a brochure which details full information about UBMI, our terms and conditions and how to qualify for these great discounts.
- We have also added several new lifestyle features to *NNAC Assist*, available from 2 April 2021. *NNAC Assist* is available at a cost of R48/month. Below is a summary of its current and new features, besides UBMI:

**1. Roadside Emergencies**

- Assistance in the event of a mechanical or electrical breakdown
- Use our Live Map Tracking to track the progress of the operator, and get their estimated time of arrival

**2. Home Emergencies**

- Get assistance for emergency household repairs 24/7. We'll provide you with:
- Plumbers
  - Electricians
  - Locksmiths
  - Glaziers

**3. Medical Services**

- Paramedics or ambulance services for you or your family in the event of you/them requiring them
- Our services work together with a national complement of accredited medical assistance service providers.

**4. Legal Assist**

- Our experienced panel of lawyers and legal consultants can provide you with legal advice
- Advice over the phone and standard documentation are free.
- The first 30 minutes of a direct consultation are free

**5. Home Drive**

- Our home drive will get you home safely if you're over the legal alcohol limit.
- It is available within a 50-km radius of the CBD of 10 cities in SA.
- The maximum is 6 trips per year

**6. Lodge a Claim**

**new**

- Lodge a motor, home or personal item claim, by uploading images and information at the scene of the accident/claim

**7. Request a Policy Amendment**

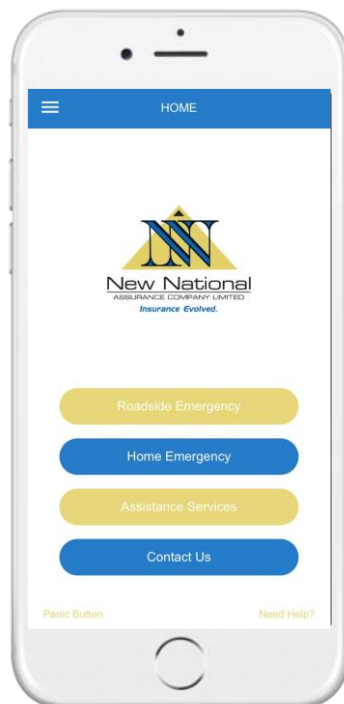
**new**

- Add, vary or cancel items on your policy after hours without having to wait for your broker
- A request will be sent through to our underwriting department to action

## HOW TO DOWNLOAD NNAC ASSIST

### Android and iPhone:

1. Speak to your broker about adding NNAC Assist to your policy, at a cost of R48/month
2. Search "NNAC Assist" in your iPhone App Store or Play store
3. Scroll to the NNAC Assist App and download
4. You will be required to register and complete your details
5. Click on "Get OTP" – you will receive an SMS to your phone
6. Insert the OTP to complete authentication
7. Read and accept all T&C's to register
8. Go to *Log In*
9. Insert your mobile number and a unique password
10. Click *Login*
11. Search for Usage Based Insurance (UBMI) from the navigation page and complete.



For further information please contact your broker or our offices on [underwritingdbn@nnac.co.za](mailto:underwritingdbn@nnac.co.za) or 031-3342000

Yours faithfully

Shalini Jacob  
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